

CONTROL ROOM OPERATOR

Join our team as a Control Room Operator and become the cornerstone of our security operations. From our cutting-edge control room in Llandarcy, you'll be entrusted with a pivotal role in safeguarding our assets and ensuring the safety of our facilities.

Your responsibilities will include:

- Vigilantly monitoring alarms and surveillance footage for signs of potential threats or suspicious activity.
- Taking swift action by alerting Mobile Response Units or local law enforcement when intruders are detected.
- Conducting proactive site checks to prevent theft and facilitate the recovery of stolen goods.
- Reporting and addressing camera faults promptly to ensure uninterrupted surveillance.
- Handling incoming calls from sites, guards, and clients with professionalism and efficiency.
- Crafting comprehensive incident reports to document and address security incidents.

To excel in this role, you'll need to embody the following qualities:

- Responsiveness and attentiveness to detail.

- A collaborative spirit, capable of working effectively within a team.
- Strong time management skills to prioritise tasks and manage workload effectively.
- Exemplary professionalism, especially in client interactions.
- Experience in high-pressure environments requiring quick thinking and proactive decision-making.
- Proficiency in IT skills for report writing and navigating security software.

Requirements: Valid SIA Licence

Shift Patterns: Evening, Night, and Weekend Shifts on a rotational basis.

Salary: Salary is competitive and negotiable upon experience.

We offer competitive compensation and benefits, including 28 days of holiday, a comprehensive staff benefits package, monthly rewards, and a provided uniform.

Please note that we are unable to sponsor applications to work in the UK.

Join us and play a vital role in our mission to maintain the highest standards of security and integrity within THS. Apply now and be a part of our dedicated team!